218321

PATRICK D. CROCKER

patrick@crockerlawfirm.com

2009-330.C

July 31, 2009

Mr. Charles Terreni Chief Clerk of the Commission Public Service Commission of South Carolina Synergy Business Park, Saluda Building 101 Executive Center Drive Columbia, SC 28210

RE: Alliance Global Networks LLC
Application for Long Distance Services

Dear Mr. Terreni:

Enclosed for filing with the Commission please find an original and two (2) copies of the above captioned company's Application for a Certificate of Public Convenience and Necessity to Provide Wholesale and Retail Long Distance Services within the State of South Carolina. By copy of this letter we are providing the same to the Office of Regulatory Staff.

We intend to engage local counsel to assist with this application process. We expect local counsel will file an appearance in this matter within the next two weeks.

Should you have any questions, please contact the undersigned.

Very truly yours,

Patrick D. Crocker

ER & EROCKER, P.C.

PDC/tld

cc: Dan F. Arnett, Chief of Staff of ORS (via U.S. Mail)
1441 Main Street, Suite 300, Columbia, SC 29211

The Kalamazoo Building 107 West Michigan Avenue, Fourth Floor Kalamazoo, Michigan 49007

T 269.381.8893 F 269.381.4855

BEFORE THE SOUTH CAROLINA PUBLIC SERVICE COMMISSION

IN THE MATTER OF:

| THE APPLICATION OF | |
|---------------------------------------|-------------|
| ALLIANCE GLOBAL NETWORKS LLC) | |
| CERTIFICATE OF PUBLIC CONVENIENCE AND | |
| NECESSITY TO TRANSACT THE BUSINESS OF | DOCKET NO |
| A RESELLER OF INTEREXCHANGE) | 2001(211(0) |
| TELECOMMUNICATION SERVICES AND FOR | |
| APPROVAL OF ITS INITIAL TARIFF | |

APPLICATION FOR AUTHORIZATION

ALLIANCE GLOBAL NETWORKS LLC (hereinafter "Applicant") respectfully requests that the State of South Carolina Public Service Commission ("Commission") grant Applicant authority pursuant S.C. Code Annotated Section 58-9-520 and R. 103-834 of the Commission's Rules to provide intrastate telecommunications services to resellers and the public within South Carolina through the resale of similar services offered by other interexchange carriers ("IXCs") in the state. Applicant further requests, pursuant to R. 103-803, that the Commission waive application to it of R. 103-610. Pursuant to S.C. Code Ann. Section 58-9-585 and the general regulatory authority of the Commission, Applicant also requests that the Commission regulate its long distance business services, consumer card, and operator service offerings as described below in accordance with the principles and procedures established for related regulation in Orders No. 95-1734 and 96-55 in Docket No. 95-661-C. Applicant, for purposes of verification, and in evidence of its fitness to operate and the public need for its services, offers the following information in support of this Application:

Identification of the Applicant

Applicant maintains its headquarters at 1221 Post Rd. E., Westport, CT 06880.
 Applicant is organized under the laws of the State of Delaware. A copy of the Company's Certificate of Organization is attached hereto as Exhibit A. Applicant has authority to transact business within

the State of South Carolina as a Foreign Limited Liability Company. A copy of the qualifying document is set forth in **Exhibit B** hereto.

Correspondence regarding this Application should be directed to:

Patrick D. Crocker CROCKER & CROCKER, P.C. 107 W. Michigan Ave., 4th Fl. Kalamazoo, Michigan 49007-4752 (269) 381-8893

Description of Authority Requested

- 3. Applicant seeks authority to operate as a reseller of inter- and intraexchange intrastate telecommunications services to the public on a statewide basis. Applicant seeks authority to offer a full range of wholesale and "1+" interexchange telecommunications services on a resale basis. Specifically, Applicant seeks authority to provide MTS, out-WATS, in-WATS and Calling Card services to resellers as well as to end users.
 - 4. Applicant does not intend to provide 900 or 700 services.
- 5. Applicant owns no transmission facilities. Applicant will offer service to its subscribers using facilities of the communications network of AT&T, other facilities-based IXCs, and the local exchange telephone companies ("LECs").
- 6. Applicant has no plans at this time to construct any telecommunications transmission facilities of its own and seeks no construction authority by means of this Application. Applicant will operate exclusively as a reseller.
- 7. Applicant will abide by all rules governing telecommunications resellers that the Commission has promulgated or may promulgate in the future, unless application of such rules in specifically waived by the Commission.

Proposed Services

- 8. Applicant provides telecommunications services to resellers on a wholesale basis, and residential and business users on a retail basis. Applicant combines high quality transmission services with very competitive rates, flexible end user billing, professional customer service and excellent reporting to create a unique blend that meets the individualized needs of such customers.
- 9. Applicant intends to engage in "switchless" resale. Applicant will arrange for the traffic of underlying subscribers to be routed directly over the networks of Applicant's network providers.
- 10. Applicant is committed to the use of ethical sales practices. All distributors of its products must commit in writing to market Applicant's services in a professional manner, and to fairly and accurately portray Applicant' services and the charges for them.

Description and Fitness of Applicant

11. Applicant's officers have extensive managerial, financial and technical experience with which to execute the business plan described herein. In support of Applicant's managerial and technical ability to provide the services for which authority is sought herein Applicant submits a description of the background and experience of its current management team as **Exhibit C**. In support of Applicant's financial ability to provide the services contemplated herein, Applicant attaches recent financials as **Exhibit D**.

Public Interest Considerations

- 12. Applicant's entry into the South Carolina marketplace is in the public interest because Applicant intends to make a uniquely attractive blend of service quality, network management and reporting, and low rates available.
- 13. In addition to the direct benefits delivered to the public by its services, Applicant's entry into the South Carolina marketplace will benefit the public indirectly by increasing the competitive pressure felt by existing IXCs, spuring them to lower costs and improve services in

response.

Alternative Regulatory Treatment

Applicant is a non-dominant reseller of interexchange telecommunications services. Applicant requests to be regulated by the Commission in the same relaxed fashion extended to other, similarly situated resellers. In Docket No. 95-661-C in response to a Petition for Alternative Regulation by AT&T Communications of the Southern States, this Commission determined that there was sufficient competition in the market for interexchange telecommunication services to justify a relation in the manner in which AT&T was regulated. Applicant submits that as a competitor of AT&T in the market for providing telecommunication services to customers it should be subject to no regulatory constraints greater than those imposed on AT&T. Applicant requests that its long distance business services, consumer card services, and operator service offerings be regulated under this form of relaxed regulation.

In Commission Order 2001-997 the Commission imposed a maximum cap of \$1.75 for operator surcharges and a cap of \$0.35 related to the flat per-minute rate associated with operator-assisted calls where a consumer uses a local exchange camer's calling card to complete calls from locations which have not selected that local exchange carrier as their toll provider.

Both because of the level of competition found by the Commission in Docket No. 95-661-C and because of the Commission's decision to permit AT&T greater rate flexibility, Applicant submits that it is critical to the continued development of a competitive market for telecommunication services that the relaxation of regulation described in Orders No 95-1734 and 96-55 as modified by Order No. 2001-997 be applied to these service offerings.

Initial Proposed Tariff

15. Applicant proposes to offer service to retail end users pursuant to the rules, regulations, rates and other terms and conditions included in Applicant's initial proposed tariff which is attached hereto as **Exhibit E**. Billing, payment, credit, deposit and collection terms are set forth in

Applicant's proposed tariff.

Waivers

- 16. Applicant requests a waiver of the Commission's requirement under 26 S.C. Regs. 103-610 to keep its books and records in the State of South Carolina. It would present a hardship upon the company to maintain a separate set of books in South Carolina since the company's headquarters are located in California. The company will have a registered agent located within the state and understands that it will bear any costs associated with the Commission's inspection of its books and records.
- 17. Applicant also requests a waiver of any Commission policy that would require it to maintain its books under the Uniform System of Accounts ("USOA") method. The company currently uses Generally Accepted Accounting Principals ("GAAP") to maintain its books. Therefore, it would create a hardship to maintain a separate accounting system.

Conclusion

18. A decision by the Commission to grant Applicant a Certificate of Public Convenience and Necessity is plainly in the public interest. Applicant will introduce important new products and services at very competitive rates as well as enhance the competitiveness of the overall long distance market in South Carolina.

WHEREFORE, ALLIANCE GLOBAL NETWORKS LLC, respectfully requests that this Commission grant it authority to transact the business of a reseller of interexchange telecommunications services within the State of South Carolina, that the Commission regulate it in a streamlined fashion and that the Commission approve Applicant's initial tariff effective on the date of the Order granting authority.

Respectfully submitted

LIANCE CLOBAL NETWORKS LLC

Dated: 1/4 3/, , 2009

By: Patrick D. Crocker

CROCKER & CROCKER, P.C. 107 W. Michigan Ave. 4th Fl. Kalamazoo, MI 49007-4752

(269) 381-8893 Its: Attorneys

EXHIBIT A

Certificate of Organization

Delaware

PAGE 1

The First State

I, HARRIET SMITH WINDSOR, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF FORMATION OF "ALLIANCE GLOBAL NETWORKS LLC", FILED IN THIS OFFICE ON THE FIRST DAY OF MAY, A.D. 2008, AT 4:41 O'CLOCK P.M.

4541885 8100

080495210

You may verify this certificate online at corp.delaware.gov/authver.shtml

Warret Smile Hinden

Harrlet Smith Windsor, Secretary of State

AUTHENTICATION: 6563894

DATE: 05-02-08

State of Delaware Secretary of State Division of Corporations Delivered 05:03 PM 05/01/2008 FILED 04:41 PM 05/01/2008 SRV 080495210 - 4541885 FILE

CERTIFICATE OF FORMATION

OF

ALLIANCE GLOBAL NETWORKS LLC

- 1. The name of the limited liability company is Alliance Global Networks LLC (the "Company").
- 2. The Company's registered office in the State of Delaware is 2711 Centerville Road, Suite 400, Wilmington, Delaware 19808.
- 3. The name and address of the registered agent for service of process on the Company is Corporation Service Company, 2711 Centerville Road, Suite 400, Wilmington, Delaware 19808.

IN WITNESS WHEREOF, the undersigned, being the authorized person forming the Company, has executed this Certificate of Formation this 1st day of May, 2008.

ohn H. Lawrence, Jr., Esq

Authorized Person

506379 v.01

EXHIBIT B

Certificate of Authority to Transact Business in the State of South Carolina

The State of South Carolina



Office of Secretary of State Mark Hammond

Certificate of Authorization

I, Mark Hammond, Secretary of State of South Carolina Hereby certify that:

ALLIANCE GLOBAL NETWORKS, LLC, A Limited Liability Company duly organized under the laws of the State of DELAWARE, and issued a certificate of authority to transact business in South Carolina on September 26th, 2008, with a duration that is at will, has as of this date filed all reports due this office, including its most recent annual report as required by section 33-44-211, paid all fees, taxes and penalties owed to the Secretary of State, that the Secretary of State has not mailed notice to the company that it is subject to being dissolved by administrative action pursuant to section 33-44-809 of the South Carolina Code, and that the company has not filed a certificate of cancellation as of the date hereof.

Given under my Hand and the Great Seal of the State of South Carolina this 30th day of September, 2008.

Mark Hammond, Secretary of State

STATE OF SOUTH CAROLINA SECRETARY OF STATE

CERTIFIED TO BE A TRUE AND CORRECT COPY AS TAKEN FROM AND COMPARED WITH THE ORIGINAL ON FILE IN THIS OFFICE

SEP 2 6 2008

APPLICATION FOR A CERTIFICATE OF AUTHORITY BY A FOREIGN LIMITED LIABILITY COMPANY TO TRANSACT BUSINESS IN SOUTH CAROLINA

SECRETARY OF STATE OF SOUTH CAROUNA

TYPE OR PRINT CLEARLY WITH BLACK INK

6.

The following Foreign Limited Liability Company applies for a Certificate of Authority to Transact Business in South Carolina in accordance with Section 33-44-1002 of the 1976 South Carolina Code of Laws, as

| | | NETWORKS LLC |
|--|---|---|
| The name of the State or Delaware | Country under whose law the cor | mpany is organized is |
| The street address of the | Limited Liability Company's princi | inal office is |
| 1221 Post Road, East | , | ,pa: 011100 10 |
| | Street Address | |
| Westport, | CT | 06880 |
| City | State | Zip Code |
| | | , |
| | | |
| The address of the Limiter | d Liability Company's current desi | gnated office in South Caroli |
| | | |
| | | |
| | | |
| | Street Address | |
| City | Street Address | |
| | | Zip Code |
| City | Street Address State | Zip Code |
| City The street address of the L | Street Address State | Zip Code |
| City | Street Address | Zip Code |
| City The street address of the L Carolina is | Street Address State | Zip Code |
| City The street address of the L | Street Address State | Zip Code |
| City The street address of the L Carolina is Exchange Street | Street Address State Limited Liability Company's initial a | Zip Code agent for service of process i |
| City The street address of the L Carolina is | Street Address State Limited Liability Company's initial a | Zip Code agent for service of process i 29401 |
| City The street address of the L Carolina is Exchange Street Charleston, City | Street Address State Limited Liability Company's initial a Street Address SC State | Zip Code agent for service of process i 29401 Zip Code |
| City The street address of the L Carolina is Exchange Street Charleston, City Ind the name of the Limited | Street Address State Limited Liability Company's initial a Street Address SC | Zip Code agent for service of process i 29401 Zip Code |
| City The street address of the L Carolina is Exchange Street Charleston, City | Street Address State Limited Liability Company's initial a Street Address SC State | Zip Code agent for service of process i 29401 Zip Code |

FILED: 09/26/2008 080929-0114 ALLIANCE GLOBAL NETWORKS, LLC

South Carolina Secretary of State

ALLIANCE GLOBAL NETWORKS LLC

Name of Limited Liability Company

| _ | | | |
|---|--|--|---|
| <u> </u> | | Name | |
| | | Marie | |
| | · · · · · · · · · · · · · · · · · · · | | · |
| | | Business Address | |
| | <u> </u> | | |
| City | | State | Zip Code |
| | | | 2p C009 |
| | | • | • |
| | | Name | |
| • <u></u> | | | |
| | | Business Address | |
| | | | |
| City | <u> </u> | | |
| • | | State | Zip Code |
| Check this both the company's South Carolina | x if one or more m s debt and obligati a Code of Laws, a | embers of the foreign limited liabilit on under a provision similar to Sect is amended. | y company are to be liable for ion 33-44-303(c) of the 1976 |
| Check this boy the company's South Carolina | x if one or more m s debt and obligati a Code of Laws, a | embers of the foreign limited liabilit on under a provision similar to Sect s amended. | y company are to be liable for tion 33-44-303(c) of the 1976 |
| South Carolina | a Code of Laws, a | s amended. | ton 33-44-303(c) of the 1976 |
| South Carolina | a Code of Laws, a | s amended. | ton 33-44-303(c) of the 1976 |
| South Carolina | a Code of Laws, a | embers of the foreign limited liability on under a provision similar to Sect is amended. Signature | ton 33-44-303(c) of the 1976 |
| South Carolina | a Code of Laws, a | s amended. Signature | Parqual |
| Check this both the company's South Carolina 9-12-0 | a Code of Laws, a | s amended. Signature | Parqual |
| South Carolina | a Code of Laws, a | s amended. Signature | Parqual |
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| South Carolina | a Code of Laws, a | s amended. Signature Jess Di Po | Parqual |
| South Carolina | a Code of Laws, a | s amended. Signature Jess Di Poname FILING INSTRUCTIONS | Parquala CEC Capacity |
| South Carolina 9-12-0 This application maintar import) authorized to the carolina authorized to the | St he recommended by | s amended. Signature Jess Di Po Name FILING INSTRUCTIONS y an original certificate of existence not mon | Panquala 2 Squala CEC Capacity |

4.

Return to: Secretary of State P.O. Box 11350 Columbia, SC 29211

This form must be accompanied by the filing fee of \$110.00 payable to the Secretary of State.

EXHIBIT C

Background and Experience of Management Team

Jess DiPasquale - President/CEO of Alliance Global Networks, LLC

In addition to serving as the President of Alliance Global Networks, LLC, Mr. DiPasquale also currently serves as the President, CEO, and Director of Alliance Group Services, Inc. ("AGSi"). AGSi is a leading provider of wholesale network services to telecom resellers and CLECs. Mr. DiPasquale leads the strategic planning and financial growth for both Alliance Global Networks, LLC and AGSi. Mr. DiPasquale served in several capacities with AGSi over the last 15 years, prior to taking the lead position. Under Mr. DiPasquale's leadership, AGSi grew significantly and positioned itself as a unique service oriented Telecommunications Company. Mr. DiPasquale has over 25 years of business management experience in key Fortune 500 corporations. In particular, prior to joining AGSi, Mr. DiPasquale worked in senior positions for packaged goods companies such as PepsiCo, Seagrams, and Whitbread. Mr. DiPasquale is a graduate of Syracuse University with a BS Degree from the Newhouse School of Communications.

Mary B. O'Keeffe-CFO/Treasurer of Alliance Global Networks, LLC

In addition to serving as the Treasurer of Alliance Global Networks, LLC, Ms. O'Keeffe also currently serves as the Chief Financial Officer of Alliance Group Services, Inc. ("AGSi"). Ms O'Keefe has over 20 year's experience in all aspects of accounting and financial reporting, including 11 years in public accounting with KPMG, followed by tenures in Vice President level financial positions with several well known companies. As Chief Financial Officer with AGSi, Ms. O'Keefe oversees financial reporting, banking relationships, and employee benefits. Ms. O'Keefe serves a similar capacity with Alliance Global Networks, LLC.

Stuart Holden-Secretary of Alliance Global Networks, LLC

In addition to serving as the Secretary of Alliance Global Networks, LLC, Mr. Holden also currently serves as the Vice-President and Chief Technology Officer of Alliance Group Services, Inc. ("AGSi"). Mr. Holden brings 25 years of experience in the management and design of complex telecommunications systems to Alliance Global Networks, LLC. In his capacity as Vice-President and Chief Technology Officer with AGSi over the past 15 years, Mr. Holden has been responsible for building AGSi's provisioning services, wholesale billing, and internal information systems. Prior joining AGSi, Mr. Holden held various positions with SNET and ITT. At SNET, Mr. Holden directed and developed custom network systems providing fraud protection, database billing, and other SS-7 network services to all three carrier tiers. At ITT, Mr. Holden worked on central office software development projects in England, Belgium, and Germany, focusing on special features and system verification. Mr. Holden is an Honors Graduate of Reading University, England, with a BSC in Cybernetics and Instrument Physics.

Kay Cassidy - Vice-President of Alliance Global Networks, LLC.

In addition to serving as the Vice-President of Alliance Global Networks, LLC, Ms. Cassidy also currently serves as the Vice-President of Account Operations of Alliance Group Services, Inc. ("AGSi"). Ms Cassidy brings a wealth of technical knowledge with her to Alliance Global Networks, LLC. Most of this knowledge has been gained during her 10 years in various operating positions with AGSi, including provisioning, marketing, account management and regulatory matters.

EXHIBIT D

Financials

6:01 PM 02/09/09 Accrual Basis

Alliance Global Networks, LLC Balance Sheet As of December 31, 2008

Alliance Global Networks, LLC Income Statement

| | Dec 31, 08 |
|---------------------------------|------------|
| ASSETS | |
| Current Assets | |
| Checking/Savings | |
| Cash | |
| Webster - MM | 186,738.82 |
| Webster Bank | 102,918.48 |
| Total Cash | 289,657.30 |
| Total Checking/Savings | 289,657.30 |
| Accounts Receivable | |
| Accounts Receivable | 164,715.26 |
| Total Accounts Receivable | 164,715.26 |
| Total Current Assets | 454,372.56 |
| Other Assets | |
| Other Receivables | |
| Receivable from AGSI | 41,426.50 |
| Total Other Receivables | 41,426.50 |
| Total Other Assets | 41,426.50 |
| TOTAL ASSETS | 495,799.06 |
| LIABILITIES & EQUITY | |
| Liabilities | |
| Current Liabilities | |
| Accounts Payable | |
| Accounts Payable | 519,575.07 |
| Total Accounts Payable | 519,575.07 |
| Other Current Liabilities | |
| Other Accrued Liabilities | 5,500.00 |
| Total Other Current Liabilities | 5,500.00 |
| Total Current Liabilities | 525,075.07 |
| Total Liabilities | 525,075.07 |
| Equity | |
| Paid in Capital | 1,000.00 |
| Net Income | -30,276.01 |
| Total Equity | -29,276.01 |
| TOTAL LIABILITIES & EQUITY | 495,799.06 |

Alliance Global Networks, LLC Profit & Loss

January through December 2008

Alliance Global Networks, LLC Income Statement

| | Jan - Dec 08 |
|---------------------------------|--------------|
| Ordinary Income/Expense | |
| Income | |
| Customer Network Credits | -7,057.70 |
| Network Other | |
| Administration | 2,500.00 |
| Payphone Surcharge | 8,108.12 |
| Private Line | 4,087.74 |
| Total Network Other | 14,695.86 |
| Network Usage | |
| CTDA | 163.15 |
| CTInter | 137,923.25 |
| CTinti | 71,808.64 |
| CTIntra | 27,838.93 |
| DedTFinter | 253,391.51 |
| DedTFIntl | 6,523.38 |
| DedTFIntra | 12,041.47 |
| Network Usage - Other | 0.45 |
| Total Network Usage | 509,690.78 |
| Total income | 517,328.94 |
| Cost of Goods Sold | |
| Network Costs | |
| Usage Charges | 478,149.02 |
| Total Network Costs | 478,149.02 |
| Total COGS | 478,149.02 |
| Gross Profit | 39,179.92 |
| Expense | |
| Miscellaneous Charges | |
| Bank Fees | 82.00 |
| Total Miscellaneous Charges | 82.00 |
| | 02.00 |
| Payroll Expenses | |
| Temporary Help | 6,900.00 |
| Total Payroli Expenses | 6,900.00 |
| Professional Fees | |
| Legal Fees | 20,000.00 |
| Total Professional Fees | 20,000.00 |
| Regulatory & State Reg Fees | |
| Certification Fees | 44,525.00 |
| Compliance Fees | 188.30 |
| | |

6:00 PM 02/09/09 Accrual Basis

Alliance Global Networks, LLC Profit & Loss

January through December 2008

| | Jan - Dec 08 |
|-----------------------------------|--------------|
| Corporate Registration fees | 120.00 |
| Total Regulatory & State Reg Fees | 44,833.30 |
| Tax Expense | |
| Franchise Tax | 810.00 |
| Total Tax Expense | 810.00 |
| Total Expense | 72,625.30 |
| Net Ordinary Income | -33,445.38 |
| Other Income/Expense | |
| Other Income | |
| Bank Interest Income | 922.79 |
| Customer Interest Income | 2,246.58 |
| Total Other Income | 3,169.37 |
| Net Other Income | 3,169.37 |
| Net Income | -30,276.01 |

EXHIBIT E

Proposed Tariff

SOUTH CAROLINA TELECOMMUNICATIONS TARIFF

This Tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services within the State of South Carolina by ALLIANCE GLOBAL NETWORKS LLC. This tariff is on file with the South Carolina Public Service Commission, and copies may also be inspected, during normal business hours, at the following location: ALLIANCE GLOBAL NETWORKS LLC, 1221 Post Rd. E., Westport, CT 06880.

Issued:

Effective:

Issued by:

Jess DiPasquale, President

ALLIANCE GLOBAL NETWORKS LLC

CHECK SHEET

The title page and pages 1-45 inclusive of this Tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original Tariff in effect on the date indicated.

| <u>SHEET</u> | REVISION | <u>SHEET</u> | REVISION | <u>SHEET</u> | REVISION |
|--------------|----------|--------------|----------|--------------|----------|
| 1 | Original | 21 | Original | 41 | Original |
| 2 | Original | 22 | Original | 42 | Original |
| 3 | Original | 23 | Original | 43 | Original |
| 4 | Original | 24 | Original | 43 44 | Original |
| 5 | Original | 25 | Original | 44 45 | Original |
| 6 | Original | 26 | Original | 43 | Original |
| 7 | Original | 27 | Original | | |
| 8 | Original | 28 | Original | | |
| 9 | Original | 29 | Original | | |
| 10 | Original | 30 | Original | | |
| 11 | Original | 31 | _ | | |
| 12 | Original | 32 | Original | | |
| 13 | Original | 33 | Original | | |
| 14 | Original | 33 34 | Original | | |
| 15 | Original | | Original | | |
| 16 | Original | 35 | Original | | |
| 17 | _ | 36 | Original | | |
| 18 | Original | 37 | Original | | |
| | Original | 38 | Original | | |
| 19 | Original | 39 | Original | | |
| 20 | Original | 40 | Original | | |

^{*} New or Revised Pages

Issued:

Effective:

Issued by:

Jess DiPasquale, President

ALLIANCE GLOBAL NETWORKS LLC

CONCURRING, CONNECTING AND OTHER PARTICIPATING CARRIERS

CONCURRING CARRIERS:

No Concurring Carriers

CONNECTING CARRIERS:

No Connecting Carriers

OTHER PARTICIPATING CARRIERS:

No Participating Carriers

Issued:

Effective:

Issued by:

Jess DiPasquale, President

ALLIANCE GLOBAL NETWORKS LLC

TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially and from time to time new pages may be added to the Tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered 3.1.

Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i).

Check Sheets - When a Tariff filing is made with the Commission, an updated check sheet accompanies the Tariff filing. The check sheet lists the pages contained in the Tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision, all revisions made in a given filing are designed by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it. The Tariff user should refer to the latest check sheet to find out if a particular page is the most current on file with the Commission.

Issued: Effective:

Issued by:

Jess DiPasquale, President

ALLIANCE GLOBAL NETWORKS LLC

APPLICABILITY

This Tariff contains the Service offerings, rates, terms and conditions applicable to the furnishing of intrastate intraLATA and interLATA telecommunications Services within the State of South Carolina by ALLIANCE GLOBAL NETWORKS LLC (hereinafter "Company").

Issued: Effective:

Issued by: Jess DiPasquale, President

ALLIANCE GLOBAL NETWORKS LLC

EXPLANATION OF SYMBOLS

| (D) To signify discontinued materi | (D) | To signify | discontinued | materia |
|------------------------------------|-----|------------|--------------|---------|
|------------------------------------|-----|------------|--------------|---------|

- (I) To signify a rate or charge increase
- (M) To signify material relocated without change in text or rate
- (N) To signify new material
- (R) To signify a reduction
- (T) To signify a change in text but no change in rate or regulation

Issued:

Effective:

Issued by:

Jess DiPasquale, President

ALLIANCE GLOBAL NETWORKS LLC

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| | | | |

Issued:

Effective:

Issued by:

Jess DiPasquale, President

ALLIANCE GLOBAL NETWORKS LLC

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1. <u>DEFINITION OF TERMS</u>

For the purpose of this Tariff, the following definitions will apply:

Access Coordination

Provides for the design, ordering, installation, coordination, pre-service testing, service turn-up and maintenance on a Company or Customer provided Local Access Channel.

Administrative Change

A change in Customer billing address or contact name.

Alternate Access

Alternate Access is a form of Local Access except that the provider of the Service is an entity, other than the Local Exchange Carrier, authorized or permitted to provide such Service. The charges for Alternate Access may be subject to private agreement rather than published or special tariff if permitted by applicable governmental rules.

Application for Service

A standard Company order form that includes all pertinent billing, technical and other descriptive information that will enable the Company to provide a communication Service as required.

<u>ASR</u>

ASR (Access Service Request) means an order placed with a Local Access Provider for Local Access.

Authorized User

A person, firm, corporation or other entity that either is authorized by the Customer to receive or send communications or is placed in a position by the Customer, either through acts or omissions, to send or receive communications.

Bandwidth

The total frequency band, in hertz, allocated for a channel.

Bill Date

The date on which billing information is compiled and sent to the Customer.

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Call

A completed connection between the Calling and Called Stations.

Called Station

The telephone number called.

Calling Station

The telephone number from which a Call originates.

Cancellation of Order

A Customer initiated request to discontinue processing a Service order, either in part or in its entirety, prior to its completion. Cancellation charges will be assessed for each Circuit-end or Dedicated Access line canceled from an order prior to its completion by the Company, under the following circumstances: (1) if the LEC has confirmed in writing to the Company that the Circuit-end or Dedicated Access line will be installed; or (2) if the Company has already submitted facilities orders to and interconnecting telephone company.

Channel or Circuit

A dedicated communications path between two or more points having a Bandwidth or Transmission Speed specified in this Tariff and selected by a Customer.

Commission

South Carolina Public Service Commission

Company

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Company Recognized National Holidays

The following are Company Recognized National Holidays determined at the location of the originator of the Call: New Year's Day, Martin Luther King Day, President's Day, Memorial Day, July 4th, Independence Day, Labor Day, Columbus Day, Veteran's Day, Thanksgiving Day, Christmas Day. The evening rate is used unless a lower rate would normally apply. When a Call begins in one rate period and ends in another, the rate in effect in each rate period applies to the portion of the Call occurring within that rate period. In the event that a minute is split between two rate periods, the rate in effect at the start of that minute applies.

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Customer

The person, firm, corporation or governmental unit which orders Service and which is responsible for the payment of charges and for compliance with the Company's Tariff regulations. A Customer is considered to be an account for billing purposes. The term Customer also includes an entity that remains presubscribed to the Company Service after its account(s) are removed from the Company's billing system, subsequently continues to use Company's network, and is billed by a local exchange carrier for such use, or otherwise uses Service for which no other Customer is obligated to compensate Company.

Customer Premises/Customer's Premises

Locations designated by a Customer where Service is originated/terminated whether for its own communications needs or for the use of its resale customers.

DCS

DCS means Digital Cross-Connect System.

Dedicated Access/Special Access

Dedicated Local Access between the Customer's Premises or serving wire center and the Company's Point-of-Presence for origination or termination of Calls.

DS-0

DS-0 means Digital Signal Level 0 Service and is a 64 Kbps signal.

<u>DS-1</u>

DS-1 means Digital Signal Level 1 Service and is a 1.544 Mbps signal.

DS-0 with VF Access

DS-0 Service with VF Local Access facilities provides for the transmission of analog voice and/or data within 300 Hz to 3000 Hz frequency range.

DS-0 with DDS Access

DS-0 Service with DDS Access facilities provides for the transmission of digital data at speeds 2.4, 4.8, 9.6 or 56 Kbps.

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Due Date

The Due Date is the date on which payment is due.

Expedite

A Service order initiated at the request of the Customer that is processed in a time period shorter than the Company's standard Service interval.

FCC

Federal Communications Commission

Individual Case Basis (ICB)

Individual Case Basis (ICB) determinations involve situations where complex Customer-specific Company arrangements are required to satisfactorily serve the Customer. The nature of such Service requirements makes it difficult or impossible to establish general tariff provisions for such circumstances. When it becomes possible to determine specific terms and conditions for such offerings, they will be offered pursuant to such terms and conditions.

Installation

The connection of a Circuit, Dedicated Access line, or port for new, changed or an additional Service.

Interexchange Service

Interexchange Service means that portion of a communications channel between a Company-designated Point-of-Presence in one exchange and a Point-of-Presence in another exchange.

Interruption

Interruption shall mean a condition whereby the Service or a portion thereof is inoperative, beginning at the time of notice by the Customer to Company that such Service is inoperative and ending at the time of restoration.

Kbps

Kilobits per second.

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LATA (Local Access Transport Area)

A geographical area established for the provision and administration of communications Service of a local exchange company.

Local Access

Local Access means the Service between a Customer Premises and a Company designated Point-of-Presence.

Local Access Provider

Local Access Provider means an entity providing Local Access.

Local Exchange Carrier (LEC)

The local telephone utility that provides telephone exchange services.

Mbps 1

Megabits per second.

Multiplexing

Multiplexing is the sequential combining of lower bit rate Private Line Services onto a higher bit rate Private Line Service for more efficient facility capacity usage or vice versa.

N/A

Not available.

Nonrecurring Charges

Nonrecurring Charges are one-time charges.

ORS

South Carolina Office of Regulatory Staff (ORS)

Payment Method

The manner that the Customer designates as the means of billing charges for Calls using the Company's Service.

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Physical Change

The modification of an existing Circuit, Dedicated Access line or port, at the request of the Customer, requiring some Physical Change or retermination.

Point-of-Presence (POP)

A Company-designated location where a facility is maintained for the purpose of providing access to its Service.

Primary Route

The route that in the absence of Customer-designated routing or temporary re-routing would be used by the Company in the provision of Service.

Private Line

A dedicated transmission channel furnished to a customer without intermediate switching arrangements for full-time customer use.

Private Line Service

A dedicated full-time transmission Service utilizing dedicated access arrangements.

Rate Center

A specified geographical location used for determining mileage measurements.

Requested Service Date

The Requested Service Date is the date requested by the Customer for commencement of Service and agreed to by the Company.

Restore

To make Service operative following an interruption by repair, reassignment, re-routing, substitution of component parts, or otherwise, as determined by the carrier(s) involved.

Route Diversity

Two channels that are furnished partially or entirely over two physically separate routes.

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Service

Service means any or all Service(s) provided pursuant to this Tariff.

Service Commitment Period

The term elected by the Customer and stated on the Service order during which the Company will provide the Services subscribed to by the Customer. The term can be monthly or in the case of Private Line Services for a period of up to 5 years.

Special Promotional Offerings

Special trial offerings, discounts, or modifications of its regular Service offerings that the Company may, from time to time, offer to its Customers for a particular Service. Such offerings may be limited to certain dates, times, and locations.

Start of Service Date

The Requested Service Date or the date Service first is made available by the Company whichever is later.

Tariff

The current Intrastate Services Tariff and effective revisions thereto filed by the Company with the South Carolina Public Service Commission.

Transmission Speed

Data transmission speed or rate, in bits per seconds (bps).

VF

VF is voice frequency or voice-grade Service designed for private-line Service. Normal transmission is in the 300 hertz to 3000-hertz frequency band.

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2. <u>RULES AND REGULATIONS</u>

- 2.1. <u>Description and Limitations of Services</u>
- 2.1.1. Intrastate Telecommunications Service ("Service") is the furnishing of Company communication Services contained herein between specified locations under the terms of this Tariff.
- 2.1.2. Any member of the general public (including any natural person or legally organized entity such as a corporation, partnership, or governmental body) is entitled to obtain Service under this Tariff, provided that the Company reserves the right to deny Service: (A) to any Customer that refuses to comply with the deposit requirements set forth in Section 2.8.3, (B) in circumstances in which violate any applicable law restricts or prohibits provision of the Service, or (C) if insufficient facilities are available to provide the Service (in such cases Company shall make best efforts to accommodate the needs of all potential Customers by means of facility improvements or purchases, of capacity, if such efforts will, in the Company's opinion, provide the Company with a reasonable return on its expenditures), but only for so long as such unavailability exists. The Company will comply with 26 S.C. Regs. 103-625 & 103-626 in regard to denying and discontinuing service.
- 2.1.3. Company, when acting at the Customer's request and as its authorized agent, will make reasonable efforts to arrange for Service requirements, such as special routing, Diversity, Alternate Access, or circuit conditioning.
- 2.1.4. Service is offered in equal access exchanges subject to the availability of facilities and the provisions of this Tariff. Company reserves the right to refuse to provide Service to or from any location where the necessary facilities and/or equipment are not available.
- 2.1.5. Service may be discontinued after five business days written notice to the Customer if:
 - 2.1.5.A. the Customer is using the Service in violation of this Tariff; or
 - 2.1.5.B. the Customer is using the Service in violation of the law or Commission regulation.
- 2.1.6. For business customers, service begins on the date that billing becomes effective and is provided on the basis of a minimum period of at least one month, 24 hours per day. For the purposes of computing charges in this Tariff, a month is considered to have 30 days.

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- 2.1.7. Service will be provided until canceled, by the Customer on reasonable notice, either oral or written. Business customers may be required to provide sufficient time for the Copamy to make proper arrangements for the administrative cancellation of the Customer's Service pursuant to the terms of the Customer's written agreement for service.
- 2.1.8. Nothing herein, or in any other provision of this Tariff, or in any marketing materials issued by the Company shall give any person any ownership, interest, or proprietary right in any code or 800 number issued by the Company to its Customers.
- 2.1.9. The Company reserves the right to discontinue furnishing Services or billing options, upon written notice, when necessitated by conditions beyond its control. Conditions beyond the Company's control include, but are not limited to, a Customer's having Call volume or a calling pattern that results, or may result, in network blockage or other Service degradation which adversely affects Service to the calling party, the Customer, or other Customers of the Company.
- 2.1.10. Except as otherwise provided in this Tariff or as specified in writing by the party entitled to receive Service, notice may be given orally or in writing to the persons whose names and business addresses appear on the executed Service order and the effective date of any notice shall be the date of delivery of such notice, not the date of mailing. By written notice, Company or Customer may change the party to receive notice and/or the address to which such notice is to be delivered. In the event no Customer or Company address is provided in the executed Service order, notice shall be given to the last known business address of Customer or, as appropriate.
- 2.2. Other Terms and Conditions
- 2.2.1. The name(s) of the Customer(s) desiring to use the Service must be stipulated in the application for Service.
- 2.2.2. The Customer agrees to operate the Company provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void the Company liability for interruption of Service and may make Customer responsible for damage to equipment pursuant to Section 2.2.3 below.
- 2.2.3. Customer agrees to return to the Company provided equipment in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to the Customer.
- 2.2.4. A Customer shall not use any service mark or trademark of the Company or refer to the Company in connection with any product, equipment, promotion, or publication of the Customer without prior written approval of the Company.

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- 2.2.5. In the event suit is brought or any attorney is retained by the Company to enforce the terms of this Tariff, the Company shall be entitled to recover, in addition to any other remedy, reimbursement for reasonable attorneys' fees, court costs, costs of investigation and other related expenses incurred in connection therewith if awarded by a state or federal court..
- 2.2.6. The provision of Service will not create a partnership or joint venture between the Company and the Customer nor result in joint Service offerings to their respective Customers.
- 2.2.7. The rate or volume discount level applicable to a Customer for a particular Service or Services shall be the rate or volume discount level in effect at the beginning of the monthly billing period applicable to the Customer for the particular Service or Services. When a Service is subject to a minimum monthly charge, account charge, port charge or other recurring charge or Nonrecurring Charge for both intrastate and interstate Service, only one such charge shall apply per account and that charge shall be the interstate charge.
- 2.2.8. Service requested by Customer and to be provided pursuant to this Tariff shall be requested on Company Service Order forms in effect from time to time or Customer's forms accepted in writing by an authorized headquarters representative of the Company (collectively referred to as "Service Orders").
- 2.2.9. If an entity other than the company (e.g., another carrier or a supplier) imposes charges on the Company in connection with a Service that entity's charges will be passed through to the Customer also.
- 2.2.10. The Service Commitment Period for any Service shall be established by the Service Order relevant thereto and commence on the Start of Service Date. Upon expiration, each Service Commitment Period for such Service shall automatically be extended subject to written notice of termination by either Company or Customer as of a date not less than thirty (30) days after delivery of said notice to the other. The charges for Interexchange Service during any such extension shall not exceed the then current Company month-to-month charges applicable to such Service.

2.3. Liability

2.3.1. Except as provided otherwise in this Tariff, the Company shall not be liable to Customer or any other person, firm or entity for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing Services to restore service in compliance with Part 64, Subpart D, Appendix A, of the FCC's Rules and Regulations.

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- 2.3.2. With respect to the Services contained herein and except as otherwise provided herein, the Company's liability shall not exceed an amount equal to the charge applicable to a one minute Call to the Called Station at the time the affected Call was made. If the initial minute rate is higher than the additional minute rate, the higher rate shall apply. For those Services with monthly recurring charges, the Company's liability is limited to an amount equal to the proportionate monthly recurring charges for the period during which Service was affected.
- 2.3.3. The Company is not liable for any act or omission of any other company or companies (including any Company affiliate that is a participating or concurring carrier) furnishing a portion of the Service or facilities, equipment, or Services associated with such Service.
- 2.3.4. The Customer is responsible for taking all necessary legal steps for interconnecting the Customer provided terminal equipment with the Company facilities. The Customer shall ensure that the signals emitted into the Company's network do not damage Company equipment, injure personnel or degrade Service to other Customers. The Customer is responsible for securing all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the customer shall comply with applicable LEC signal power limitations.
- 2.3.5. The Company may rely on Local Exchange Carriers or other third parties for the performance of other Services such as Local Access. Upon Customer request and execution and delivery of appropriate authorizing documents, the Company may act as agent for Customer in obtaining such other Services. Customer's liability for charges hereunder shall not be reduced by untimely Installation or non-operation of Customer provided facilities and equipment.
- 2.3.6. The failure to give notice of default, to enforce or insist upon compliance with any of the terms or conditions herein, the waiver of any term or conditions herein, or the granting of an extension of time for performance by the Company or the Customer shall not constitute the permanent waiver of any term or condition herein. Each of the provisions shall remain at all times in full force and effect until modified in writing.
- 2.3.7. The Company shall not be liable to the Customer or any other person, firm or entity in any respect whatsoever as a result of mistakes, accidents, errors, omissions, interruptions, delays, or defects in Service (collectively "Defects"). Defects caused by or contributed to, directly or indirectly, by any act or omission of Customer or its customers, affiliates, agents, representatives, invitees, licensees, successors or assigns or which arise from or are caused by the use of facilities or equipment of Customer or related parties shall not result in the imposition of any liability whatsoever upon the Company, and Customer shall pay to the Company any reasonable costs, expenses, damages, fees or penalties incurred by the Company as a result thereof, including penalties incurred by the Company as a result thereof, including costs of Local Access Providers' labor and materials. In addition, all or a

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portion of the Service may be provided over facilities of third parties, or sold by third parties, and the Company shall not be liable to Customer or any other person, firm or entity in any respect whatsoever arising out of Defects caused by such third parties. THE COMPANY SHALL NOT BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, SPECIAL, ACTUAL, PUNITIVE OR ANY OTHER DAMAGES, OR BUSINESS INTERRUPTION, FOR ANY LOST PROFITS OF ANY KIND OR NATURE WHATSOEVER ARISING OUT OF ANY DEFECTS OR ANY OTHER CAUSE. THE COMPANY'S LIABILITY, IF ANY, WITH REGARD TO THE **DELAYED INSTALLATION** OF THE COMPANY'S **FACILITIES** COMMENCEMENT OF SERVICE SHALL NOT EXCEED \$1,000. THIS WARRANTY AND THESE REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OR REMEDIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN THE EVENT OF AN INTERRUPTION IN SERVICE OR ANY DEFECT IN THE SERVICE WHATSOEVER. **NEITHER** COMPANY **NOR ANY AFFILIATED** UNAFFILIATED THIRD PARTY, THIRD PARTY PROVIDER OR OPERATOR OF FACILITIES EMPLOYED IN THE PROVISION OF THE SERVICE SHALL BE LIABLE FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, SPECIAL, ACTUAL, PUNITIVE OR ANY OTHER DAMAGES, OR FOR ANY LOST PROFITS OF ANY KIND OR NATURE WHATSOEVER IF AWARDED BY A STATE OR FEDERAL COURT.

- 2.3.8. With respect to the routing of Calls by the Company to public safety answering points or municipal Emergency Service providers, Company liability, if any, will be limited to the lesser of: (a) the actual monetary damages incurred and proved by the Customer as the direct result of the Company's action, or failure to act, in routing the Call, or (b) the sum of \$1,000.00 as awarded by a state or federal court.
- 2.3.9. In the event parties other than Customer (e.g., Customer's customers) shall have use of the Service directly or indirectly through Customer, then Customer agrees to forever indemnify and hold Company and any affiliated or unaffiliated third-party, third-party provider or operator of facilities employed in provision of the Service harmless from and against any and all claims, demands, suits, actions, losses, damages, assessments or payments which may be asserted by said parties arising out of or relating to any Defects.
- 2.3.10. In the event that Company is required to perform a Circuit redesign due to inaccurate information provided by the Customer; or, circumstances in which such costs and expenses are caused by the Customer or reasonably incurred by the Company for the benefit of the Customer, the Customer is responsible for the payment of all such charges.

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2.4. Cancellation of Service by a Customer

- 2.4.1. If a Customer cancels a Service order before the Service begins, before completion of the Minimum Period, or before completion of some other period mutually agreed upon by the Customer and the Company, a charge will be levied upon the Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of the Customer by the Company and not fully reimbursed by Installation and monthly charges. If, based on a Service order by a Customer, any construction has either begun or been completed, but no Services provided, the nonrecoverable costs of such construction shall be borne by the Customer.
- 2.4.2. Either Customer or Company shall have the right, without cancellation charge or other liability, to cancel the affected portion of the Service, if the Company is prohibited by governmental authority from furnishing said portion, or if any material rate or term contained herein and relevant to the affected Service is substantially changed by order of the highest court of competent jurisdiction to which the matter is appeal, the Federal Communications Commission, or other local, state or federal government authority.

2.5. Cancellation for Cause by the Company

- 2.5.1. Upon nonpayment of any sum owing to the Company, except for sums owing for 900 and 900-type service, or upon a violation of any of the provisions governing the furnishing of Service under this Tariff, the Company may, upon five business days written notification to the Customer, except in extreme cases, without incurring any liability, immediately discontinue the furnishing of such Service. The written notice may be separate and apart from the regular monthly bill for service. Customer shall be deemed to have canceled Service as of the date of such disconnection and shall be liable for any cancellation charges set forth in this Tariff. The Company agrees that any cancellation of service shall be in full compliance with all applicable rules and regulations of the Commission, including Commission Rules 103-622,625 and 626. Any conflicts that exist between these tariff provision and applicable Commission rules will be resolved in favor of the Rules, as interpreted by the Commission.
- 2.5.2. Without incurring any liability, the Company may discontinue the furnishing of Service(s) to a Customer upon five business days written notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or Services under the following circumstances, except under extreme cases where the customer may be disconnected immediately and without notice:
 - 2.5.2.A. if the Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications Services or its planned use of Service(s);

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- 2.5.2.B. if the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of Customer communications Services, or its planned use of the Company Service(s);
- 2.5.2.C. if the Customer states that it will not comply with a request of the Company for reasonable security for the payment for Service(s);
- 2.5.2.D. if the Customer has been given five business days written notice in a separate mailing by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's communications Services to which the Customer either subscribes or had subscribed or used, excluding charges for 900 and 900-type services;
- 2.5.2.E. in the event of unauthorized use.
- 2.5.2.F. Following the disconnection of service for any of these reasons, the Company or the local exchange utility acting as Company agent, will notify the telephone end user/customer that service was disconnected and why. The notice will include all reasons for the disconnection and will include a toll-free number where an end user/customer can obtain additional information. Notice shall be deemed given upon deposit, postage prepaid, in the U.S. Mail to the end user's/customer's last known address and in compliance with the Commission's rules.
- 2.5.3. The discontinuance of Service(s) by the Company pursuant to this Section does not relieve the Customer of any obligations to pay the company for charges due and owing for Service(s) furnished up to the time of discontinuance. The remedies set forth herein shall not be exclusive and the Company shall at all times be entitled to all rights available to it under either law or equity. No charges will be levied by the Company for incomplete calls.

2.6. Credit Allowance

- 2.6.1. Credit allowance for the interruption of Service is subject to the general liability provisions set forth in this Tariff. Customers shall receive no credit allowance for the interruption of service that is due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer. The Customer should notify the Company when the Customer is aware of any interruption in Service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission within Customer's control, or is not in wiring or equipment, if any, furnished by the Customer in connection with the Company's Services.
- 2.6.2. No credit is allowed in the event service must be interrupted in order to provide routine service quality or related investigations.

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- 2.6.3. No credit shall be allowed:
 - 2.6.3.A. For failure of services or facilities of Customer; or
 - 2.6.3.B. For failure of services or equipment caused by the negligence or willful acts of Customer.
- 2.6.4. Credit for an interruption shall commence after Customer notifies Company of the interruption and ceases when services have been restored.
- 2.6.5. Credits are applicable only to that portion of Service interrupted.
- 2.6.6. For purposes of credit computation, every month shall be considered to have 720 hours.
- 2.6.7. No credit shall be allowed for an interruption of a continuous duration of less than two hours.
- 2.6.8. The Customer shall be credited for an interruption of two hours or more at a rate of 1/720th of the monthly recurring charge for the service affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula.

Credit Formula: Credit = $\frac{A}{720} \times B$

"A" = outage time in hours

"B" = total monthly charge for affected facility

2.7. Use of Service

- 2.7.1. The Services offered herein may be used for any lawful purpose, including residential, business, governmental, or other use. There are no restrictions on sharing or resale of Services. However, the Customer remains liable for all obligations under this Tariff notwithstanding such sharing or resale and regardless of the Company's knowledge of same. The Company shall have no liability to any person or entity other than the Customer and only as set forth in Section 2.3. The Customer shall not use nor permit others to use the Service in a manner that could interfere with Services provided to others or that could harm the facilities of the Company or others.
- 2.7.2. Service furnished by the Company may be arranged for joint use or authorized use. The joint user or Authorized User shall be permitted to use such Service in the same manner as the Customer, but subject to the following:

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- 2.7.2.A. One joint user or Authorized User must be designated as the Customer.
- 2.7.2.B. All charges for the Service will be computed as if the Service were to be billed to one Customer. The joint user or Authorized User that has been designated as the Customer will be billed for all components of the Service and will be responsible for all payments to the Company. In the event that the designated Customer fails to pay the Company, each joint user or Authorized User shall be liable to the Company for all charges incurred as a result of its use of the Company's Service.
- 2.7.3. In addition to the other provisions in this Tariff, Customers reselling company Services shall be responsible for all interaction and interface with their own subscribers or customers. The provision of the Service will not create a partnership or joint venture between Company and Customer nor result in a joint communications Service offering to the Customers of either the Company or the Customer.
- 2.7.4. Service furnished by the Company shall not be used for any unlawful or fraudulent purposes.
- 2.7.5. The Customer will be billed directly by the LEC for certain Dedicated Access arrangements selected by the Customer for the provisioning of direct access arrangements. In those instances where the Company at the Customer's request may act as agent in the ordering of such arrangements, the Company will bill the Customer Local Access charges.
- 2.8. Payment Arrangements
- 2.8.1. The Customer is responsible for payment of all charges for Services furnished to the Customer or its joint or Authorized Users. This responsibility is not changed due to any use, misuse, or abuse of the Customer's Service or Customer provided equipment by third parties, the Customer's employees, or the public. Any calls placed by fraudulent means should be investigated prior to the Company attempting to hold the customer responsible for such.
- 2.8.2. The Company's bills are due upon receipt. Amounts not paid within 30 days from the Bill Date of the invoice will be considered past due. Customers will be assessed a late fee on past due amounts pursuant to 26 S.C. Regs. 103-622.2 excluding amounts for 900 and 900-type calls and non-regulated items unless otherwise provided by law in the amount not to exceed the maximum lawful rate under applicable state law. If a Customer presents an undue risk of nonpayment at any time, the Company may require that Customer to pay its bills within a specified number of days and to make such payments in cash or the equivalent of cash.

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- 2.8.3. The Company may require from any customer or from any prospective customer, a deposit intended to guarantee payment of bills for service as outlined in 26 S.C. Regs. 103-261.
- 2.8.4. Disputes with respect to charges should be presented to the Company in writing within thirty days from the date the invoice is rendered. The time for submitting such disputes shall not exceed the applicable statute of limitations. Unresolved disputes may be filed with ORS:

Office of Regulatory Staff Consumer Services Department P.O. Box 11263 Columbia, SC 29201

Telephone number:

(803) 737-5230

Toll-Free number:

1-800-922-1531

Fax number:

803-737-4750

- 2.8.5. If a LEC has established or establishes a Special Access surcharge, the Company will bill the surcharge beginning on the effective date of such surcharge for Special Access arrangements presently in Service. The Company will cease billing the Special Access surcharge upon receipt of an Exemption Certificate or if the surcharge is removed by the LEC.
- 2.8.6. In the event the Company incurs fees or expenses, including attorney's fees, in collecting, or attempting to collect, any charges owed the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred if awarded by a state or federal court.
- 2.8.7. The Company does not require deposits from Customers, except as set forth in section 2.8.3, above.
- 2.9. Assignment
- 2.9.1. The obligations set forth in this Tariff shall be binding upon and inure to the benefit of the parties hereto and their respective successors or assigns, provided, however, the Customer shall not assign or transfer its rights or obligations without the prior written consent of the Company.
- 2.10. Tax and Fee Adjustments

2.10.1. All state and local taxes (i.e., sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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- 2.10.2. The Company may adjust its rates and charges or impose additional rates and charges on its customers in order to recover the amount it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, license fees or taxes, franchise fees, occupation taxes, the Universal Service Fund, the Primary Interexchange Carrier Charges, and compensation to payphone service providers for use of their payphones to access the Company's services.
- 2.11. Method for Calculation of Airline Mileage
- 2.11.1. The airline mileage between two cities can be calculated using the Vertical (V) and Horizontal (H) coordinates of the serving wire centers associated with the Company's POP locations. The method for calculating the airline mileage is obtained by reference to AT&T's Tariff F.C.C. No. 10 in accordance with the following formula:

the square root of:
$$\frac{(V1-V2)^2 + (H1-H2)^2}{10}$$

where V1 and H1 correspond to the V&H coordinates of City 1 and V2 and H2 correspond to the V&H coordinates of City 2.

Example: V H City 1 5004 1406 City 2 5987 3424

the square root of: $\frac{(5004-5987)^2 + (1406-3424)^2}{10}$

The result is 709.83 miles. Any fractional miles are rounded to the next higher whole number; therefore, the airline mileage for this example is 710 miles.

- 2.12. Time of Day Rate Periods
- 2.12.1. Time of Day Rate Periods are determined by the time of day at the location of the Calling station.

The rates shown in Section 4 apply as follows:

DAY: From 8:01 AM to 5:00 PM Monday - Friday

EVENING: From 5:01 PM to 11:00 PM Monday - Friday and Sunday

NIGHT/WEEKEND: From 11:01 PM to 8:00 AM Everyday

From 8:01 AM to 11:00 PM Saturday From 8:01 AM to 5:00 PM Sunday

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2.13. Special Customer Arrangements

2.13.1. In cases where a Customer requests a special or unique arrangement which may include engineering, conditioning, Installation, construction, facilities, assembly, purchase or lease of facilities and/or other special Services not offered under this Tariff, the Company, at this option, may provide the requested Services. Appropriate recurring charges and/or Nonrecurring Charges and other terms and conditions will be developed for the Customer for the provisioning of such arrangements.

2.14. Inspection

2.14.1. The Company may, upon notice, make such tests and inspections as may be necessary to determine that the requirements of this Tariff are being complied with in the Installation, operation or maintenance of Customer or the Company equipment. The Company may interrupt the Service at any time, without penalty to the Company, should Customer violate any provision herein.

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3. DESCRIPTION OF SERVICES

- 3.1. Wide Area ("WATS") and Message ("MTS") Toll Services
- 3.1.1. The Company offers WATS and MTS intrastate interexchange long distance service utilizing switched or dedicated access arrangements between the Customer's Premises and the Company's facilities for call origination. Call termination is completed through a combination of Company facilities and LEC switched access arrangements.
- 3.2. Switched Inbound Service
- 3.2.1. Switched inbound service permits inward calling (via 800 codes) to a specific location utilizing premium switched, Feature Group D access on both ends.
- 3.3. Switched Outbound Service
- 3.3.1. Switched outbound services permits outward calling utilizing premium switched Feature Group D access on both the originating and terminating ends.
- 3.4. Dedicated Inbound Service
- 3.4.1. Dedicated inbound service permits inward calling (via 800 codes) to a specific location featuring the use of a dedicated, special access type connection on the terminating end. The Customer shall be responsible for all LEC charges in addition to the Recurring, Non-recurring and Usage charges set forth hereinafter.
- 3.5. Dedicated Outbound Service
- 3.5.1. Dedicated outbound service permits outward calling to stations in diverse service areas. Dedicated outbound service is distinguished from other services by the existence of a dedicated, special access connection on one end. The Customer shall be responsible for all LEC charges in addition to the Recurring, Non-recurring and Usage charges set forth hereinafter.
- 3.6. Calling Card Service
- 3.6.1. The Company's Calling Card Service permits Customers to place long distance calls utilizing Company issued Calling Cards for billing purposes.

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Westport, CT 06880

3.7. <u>Timing of Calls</u>

- 3.7.1. Long distance usage charges are based on the actual usage of the Company network. Chargeable time begins when a connection is established between the Calling Station and the Called Station. Chargeable time ends when either party "hangs up" thereby releasing the network connection.
- 3.7.2. Unless otherwise specified in this Tariff, the minimum call duration for billing purposes is sixty (60) seconds. In addition, unless otherwise specified in this Tariff, usage is measured thereafter in sixty (60) second increments and rounded to the next higher sixty (60) second period.
- 3.8. <u>Minimum Call Completion Rate</u>
- 3.8.1. A Customer can expect a call completion rate of not less than 90% during peak use periods for all Feature Group D services.

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- 4. <u>CURRENT RATES AND CHARGES</u>
- 4.1. <u>Usage Rates</u>
- 4.1.1. The following are the per minute usage charges which apply to all calls. These charges are in addition to the Non-recurring Charges and Recurring Charges referred to herein.
- 4.2. Switched Inbound Usage Rates

BUSINESS DAY EVENING/NIGHT/WEEKEND

| Initial 60 Seconds | Additional 60 Seconds |
|--------------------|-----------------------|
| \$0.149 | \$0.149 |
| | |

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4.3. Switched Outbound Usage Rates

BUSINESS DAY EVENING/NIGHT/WEEKEND

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| ALL | \$0.149 | \$0.149 |

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4.4. <u>Dedicated Inbound Usage Rates</u>

BUSINESS DAY EVENING/NIGHT/WEEKEND

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| ALL | \$0.149 | \$0.149 |

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4.5. <u>Dedicated Outbound Usage Rates</u>

BUSINESS DAY EVENING/NIGHT/WEEKEND

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| ALL | \$0.149 | \$0.149 |

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4.6. Calling Card Usage Rates

BUSINESS DAY EVENING/NIGHT/WEEKEND

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| ALL | \$0.25 | \$0.25 |

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- 4.7. Recurring Charges
- 4.7.1. Customers will incur the following recurring Charges:

[Reserved for Future Use.]

- 4.8. Non-recurring Charges
- 4.8.1. Customers will incur the following Non-recurring Charges:

[Reserved for Future Use.]

- 4.9. Special Promotional Offering
- 4.9.1. The Company may from time to time engage in Special Promotional Offerings or Trial Service Offerings limited to certain dates, times or locations designed to attract new subscribers or increase subscriber usage when approved by Commission. Company will not have special promotional offerings for more than 90 days in any 12-month period. In all such cases, the rates charged will not exceed those specified in Section 4 hereof.
- 4.10. Emergency Calls
- 4.10.1. Customer shall configure its PBX or other switch vehicle from which a customer places a call so that 911 emergency calls, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of Company.
- 4.11. Payphone Use Service Charge
- 4.11.1. A Payphone Use Service Charge applies to each completed interLATA and intraLATA non-sent paid message made over a pay phone owned by a utility or Customer Owned Pay Telephone (COPT) Service. This includes calling card service, collect calls, calls billed to a third number, completed calls to Directory Assistance and Prepaid Card Service calls. This charge is collected on behalf of the pay phone owner. All Customers will pay the Company a per call service charge of \$0.30.

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- 5. <u>MAXIMUM RATES- RESIDENTAL</u>
- 5.1. <u>Usage Rates</u>
- 5.1.1. The following are the maximum per minute usage charges which apply to residential calls. These charges are in addition to the Non-recurring Charges and Recurring Charges referred to herein.

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5.2. Switched Inbound Usage Rates

BUSINESS DAY EVENING/NIGHT/WEEKEND

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| ALL | \$0.30 | \$0.30 |

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5.3. Switched Outbound Usage Rates

BUSINESS DAY EVENING/NIGHT/WEEKEND

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| ALL | \$0.30 | \$0.30 |

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5.4. <u>Dedicated Inbound Usage Rates</u>

BUSINESS DAY EVENING/NIGHT/WEEKEND

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| ALL | \$0.30 | \$0.30 |

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5.5. <u>Dedicated Outbound Usage Rates</u>

BUSINESS DAY EVENING/NIGHT/WEEKEND

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| ALL | \$0.30 | \$0.30 |

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5.6. Calling Card Usage Rates

BUSINESS DAY EVENING/NIGHT/WEEKEND

| Mileage | Initial 60 Seconds | Additional 60 Seconds |
|---------|--------------------|-----------------------|
| ALL | \$0.50 | \$0.50 |

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- 5.7. Recurring Charges
- 5.7.1. Customers will incur the following monthly Recurring Charges:

[Reserved for Future Use.]

- 5.8. Non-recurring Charges
- 5.8.1. Customers will incur the following Non-recurring Charges:

[Reserved for Future Use.]

- 5.9. Special Promotional Offering
- 5.9.1. The Company may from time to time engage in Special Promotional Offerings or Trial Service Offerings limited to certain dates, times or locations designed to attract new subscribers or increase subscriber usage when approved by Commission. Company will not have special promotional offerings for more than 90 days in any 12-month period. In all such cases, the rates charged will not exceed those specified in Section 4 hereof. Special Promotional Offerings will be filed by letter with both the PSC and ORS and will not be a part of the body of the Company's Tariff.
- 5.10. Emergency Calls
- 5.10.1. Customer shall configure its PBX or other switch vehicle from which a customer places a call so that 911 emergency calls, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of Company.
- 5.11. Payphone Use Service Charge
- 5.11.1. A Payphone Use Service Charge applies to each completed interLATA and intraLATA non-sent paid message made over a pay phone owned by a utility or Customer Owned Pay Telephone (COPT) Service. This includes calling card service, collect calls, calls billed to a third number, completed calls to Directory Assistance and Prepaid Card Service calls. This charge is collected on behalf of the pay phone owner. All Customers will pay the Company a per call service charge of \$0.30.

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6. MARKETING GUIDELINES

As a telephone utility under the regulation of the Public Service Commission of South Carolina, the Company hereby asserts and affirms that as a reseller of intrastate telecommunications service, the Company will not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and the Company will comply with those marketing procedures, if any, set forth by the Public Service Commission. Additionally, the Company will be responsible for the marketing practices of its contracted telemarketers for compliance with this provision. The Company understands that violation of this provision could result in a rule to Show Cause as to the withdrawal of its certification to complete intrastate telecommunications traffic within the state of South Carolina.

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7. REGULATORY CONTACT PERSON

7.1 The person who the Commission and ORS should contact regarding regulatory matters is:

Mary O'Keffe 1221 Post RD. E. Westport, CT 06880 Telephone: (203) 221-8700

mok@alliancegrp.com

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